



# VOLUNTARY RECALL TOURING SKI BOOT TRAVERS CARBON PRO (U18522) DELIVERY AFTER OCTOBER 2021



Ried im Innkreis, February 11<sup>th</sup> 2022

## BACKGROUND

In the course of routine quality assurance and control activities, it has become apparent to Fischer Sports GmbH that a touring ski boot model from the TRAVERS series, specifically the TRAVERS CARBON PRO (delivered after October 2021), may crack or break after opening of carbon cuff.

Breakage is caused by heavily bending the flaps of the cuff. After cracks develop, ongoing stress may cause further damage. If a crack has started on the upper cuff, further cracks can materialize under continuous load and/or can ultimately lead to a complete breakage of the cuff. In case of a sudden and unexpected breakage of the cuff, the user is at risk of crash and injury.

To eliminate safety risk to the user, Fischer is immediately recalling all TRAVERS CARBON PRO delivered to-date. There is a small quantity of approx.. 100 prs. affected, that was delivered to consumers in addition to sample deliveries in Austria and Switzerland. Our high-quality standards and our sense of responsibility have prompted us to take a proactive approach with this recall to further ensure the quality of our products in every respect, and to rule out any safety risks.



## WHICH ARTICLES ARE AFFECTED?

All sizes of model **TRAVERS CC**, art.no. **U18522** delivered after October 2021 are affected.

Art.no.	Model	Size
U18522	TRAVERS CARBON PRO	24.5 – 28.5

Fischer Sports GmbH  
Email [servicecenter@fischersports.com](mailto:servicecenter@fischersports.com)

Fischer Sports GmbH  
Fischerstraße 8  
A-4910 Ried im Innkreis

Bank Austria · IBAN: AT92 1100 0009 2278 7700  
BIC: BKAUATWW · UID: ATU 63496924  
FN 295647a · Firmenbuchgericht Ried im Innkreis



Art.no. U18522 is stamped on the inner cuff of the ski boot (see picture on right):



## PREVENTATIVE MEASURE – WHAT DO I HAVE TO DO?

All consumers of the touring ski boot model TRAVERS CC should immediately contact their respective dealer for the purpose of returning the ski boots. In the course of the return, either the purchase price will be refunded. All returned ski boots are to be sent back to Fischer Sports GmbH, Service Department.

All unsold TRAVERS CC dealer inventory must be returned to Fischer Sports GmbH, Service Department, free of charge.

## CONTACT DETAILS FOR FURTHER INFORMATION

Any customer who is affected can obtain further information from

Email: [servicecenter@fischersports.com](mailto:servicecenter@fischersports.com)

Info: [www.fischersports.com](http://www.fischersports.com)