

SCORPIO EASHOOK LANYARD RECALL

Recall of SCORPIO EASHOOK lanyards L060BA00 (sold individually) or in the KIT VIA FERRATA EASHOOK (K029DA00 and K029DA01) due to possible carabiner malfunction. Immediately stop using the recalled product.

 A blue braided lanyard with two orange carabiners at the top and a silver metal carabiner at the bottom. The word "SCORPIO" is printed on the silver carabiner.	 A blue braided lanyard with two orange carabiners at the top and a silver metal carabiner at the bottom. To the right of the lanyard are a white climbing helmet and a silver climbing harness.
<p>SCORPIO EASHOOK L060BA00</p>	<p>KIT VIA FERRATA EASHOOK K029DA00 K029DA01</p>

Products references

The affected products are: SCORPIO EASHOOK L060BA00 sold individually and in the KIT VIA FERRATA EASHOOK: K029DA00 and K029DA01. Affected lanyards were manufactured and delivered as of January 1st 2021, and bear serial numbers between 21A 0000000 000 and 21I 9999999 999.

Products malfunction

These products have a malfunction: in rare cases, the carabiner's gate remains open and no longer closes automatically. The use of a lanyard with an open gate carabiner does not ensure the protection of the user in case of a fall.

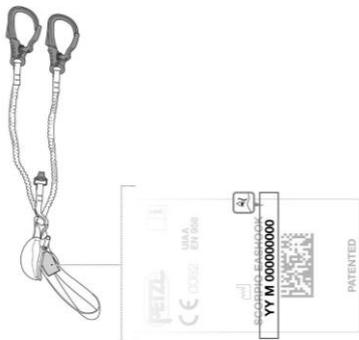
If you have a SCORPIO EASHOOK lanyard affected by this recall, even if it is functioning normally, stop using it immediately and return it to our local service center via our contact form. You will be offered an exchange or a refund. Petzl will pay for the return shipping costs.

At the same time, we are doing everything possible to allow sales to reopen as soon as possible.

FAQ

- Where is the serial number of my lanyard?

It is indicated inside the pocket of your lanyard, on the label. It is also indicated on the label inside the pocket of your lanyard, on the label.



- Should I look at the serial number of my SCORPIO EASHOOK lanyard or the carabiners?

You should look at the serial number of your lanyard, not the carabiners.

- Which SCORPIO lanyards are affected by this recall?

All SCORPIO EASHOOK lanyards, L060BA00, sold individually or in the KIT VIA FERRATA EASHOOK (K029DA00 and K029DA01) with lanyard serial number between 21A 0000000 000 and 21I 9999999 999.

Affected by this recall



SCORPIO EASHOOK

L060BA00 manufactured and delivered in
2021
with lanyard serial number between 21A
0000000 000 and 21I 9999999 999

Not affected by this recall



SCORPIO VERTIGO



SCORPIO EASHOOK old version

- **What should I do if my lanyard is affected by this recall?**

Immediately stop using your lanyard and contact your local service center via our [contact form](#) for an exchange or refund.

- **I am a user, I want to receive a refund, how much will I be paid?**

You will be compensated at the manufacturer's suggested retail price of your lanyard in your country.

- **Did this defect cause a personal injury?**

To date, we are not aware of any personal injury caused by this defect.

- **I bought a VIA FERRATA EASHOOK KIT, which serial number should I look at to know if my lanyard is affected?**

Check the serial number on your lanyard. Your lanyard is affected if its serial number is between 21A 0000000 000 and 21I 9999999 999.

- **When will the SCORPIO EASHOOK lanyards be available for sale again?**

We are currently unable to give a deadline for the availability of the replacement products. We are doing everything possible to allow sales to reopen as soon as possible.