

BURLEY®

SAFETY RECALL NOTICE

Ballz® QR Skewers

Model No. 960220, 960222, 960219*

*(960219 also included with Coho XC Trailer No. 935101)



At Burley, we take product quality and safety very seriously. Unfortunately, Burley has identified that the Ballz® QR Skewer may fail in use. Burley has received warranty reports that the axle portion of the Ballz QR Skewer has sheared when initially installed and/or during use with the Coho XC Cargo Trailer. If the Ballz QR Skewer fails while riding, the Coho XC Cargo Trailer could become partially separated from the bicycle leaving only one of two tow arms connected to the bicycle. This could cause instability of the trailer and the towing bicycle and pose a fall hazard for the bicycle rider.

Burley is working with the Consumer Products Safety Commission (“CPSC”) to recall the Ballz® QR Skewers shipped between August 2018 and June 2021. The Ballz QR Skewer is used to attach the Coho® XC Cargo Trailer to a bicycle. All users should immediately stop using the Ballz QR Skewer. Burley will provide a replacement skewer free of charge.

The skewers affected by this recall include all Ballz QR Skewers that were sold as individual components as well as Ballz QR Skewers that were included in the sale of the Coho XC Trailer (Model No. 935101).

ONLY the Burley Ballz QR skewer is affected. Burley Ballz Thru Axles and Nuted Adapters are safe to use with the Coho XC cargo trailer.

Models Recalled	960219 960220 960222	
Models Not Subject to Recall	960212 960213 960214 960215 960216 960225 960226 960227 960228	
Models Not Subject to Recall	960217 960218	



Burley will replace the affected Ballz QR Skewer free of charge to its customers. Customers are directed to stop using their Ballz QR Skewers immediately and contact Burley to receive instructions on how to dispose of the skewer and how to receive a replacement skewer. Replacement Skewers will be available in September 2021.

Please contact our customer service representatives for assistance with the return and remedy:

1-800-311-5294 (toll-free)

Monday through Friday 8am to 5pm PT

burleycs@burley.com

<https://www.burley.com/ballz-qr-skewer-recall/>

The safety and wellbeing of our customers is Burley's highest priority, and we are sorry that one of our products has failed to meet our high standards. We regret any inconvenience that complying with this notice will cause you.