

# PRESS RELEASE

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## Product Recall of Butchers & Bicycles' 'Child Seat for Two' (Item no. 0360)

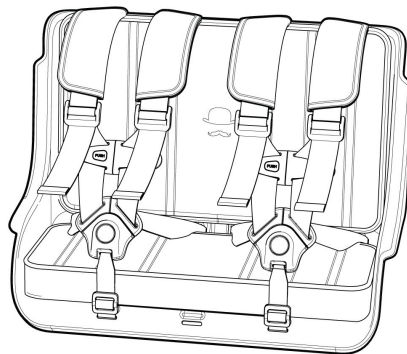
Butchers & Bicycles are recalling the 'Child Seat for Two' (Item no. 0360). The performance and safety of the MK1-E cargo bike itself are not affected by this recall and the cargo bike can be ridden as normally. **However, any use of the child seat must cease immediately.**

### Why is the 'Child Seat for Two' (Item no. 0360) recalled?

Within a short time frame, Butchers & Bicycles have received information about three incidents, where the 'Child Seat for Two' (Item no. 0360) broke in the mounting zone under emergency braking or collision causing the seat to partially or fully detach from the cargo box. No injuries have been reported from the incidents.

Tests and controls have shown that the incidents have occurred, because the material thickness in the mounting zone of the child seat is thinner than specified, due to a manufacturing error at our supplier.

"The safety of our cargo bikes and their riders is of the highest priority for us. Due to these three incidents and the identified manufacturing error at our supplier, we are initiating a recall of all 'Child Seat for Two' (Item no. 0360) sold between July 2018 and December 2019. On all recalled child seats, our dealers will install a safety upgrade that will eliminate the risk of similar incidents happening," Morten Wagener, CEO of Butchers & Bicycles explains.



### How is this being solved?

Butchers & Bicycles are solving this issue with a safety upgrade. The safety upgrade consists of adding stainless steel bars in the mounting zone and bolting these directly into the bicycle frame. This safety upgrade will be installed by a certified Butchers & Bicycles dealer. Butchers & Bicycles will distribute the safety upgrade kits to dealers at the end of January. The safety upgrade will not affect the warranty of the child seat and will be free of charge.

All dealers are or will be informed about the situation and will receive information on how to proceed with the recall and how to install the safety upgrade.

"We sincerely apologize for any inconvenience and concerns this problem might cause our customers. We will work as fast as possible with our dealers to solve the issue. We thank you for your support," says Morten Wagener.

The product recall has been reported by Butchers & Bicycles to the relevant authorities.

### Where can I find further information

Further information for dealers and customers regarding this product recall and how to proceed can be found at <https://butchersandbicycles.odoo.com/recall> or by contacting Butchers & Bicycles directly on +45 7199 8808.

Further information for media, please contact Helene Aagaard on +45 2346 7633.