



Every Butt on a Bike

Media Information
FOR IMMEDIATE RELEASE

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QBP Issues Safety Notice Regarding Surly 8-Pack and 24-Pack Racks

Quality Bicycle Products (QBP) is contacting bicycle retailers and consumers about a safety issue with Surly 8-Pack and 24-Pack front racks with the request that these racks be removed from all bikes until a safe resolution is announced. This safety notice follows reports of some front racks loosening, contacting the front wheel and causing accidents, some of which have resulted in injury. This affects all Surly 8-Pack and 24-Pack Racks, and Pack Rat bicycles equipped with a front rack.

“Because the safety of riders is our number one priority, we are asking retailers to contact customers who purchased one of these products and ask them to remove these racks from their bicycles immediately,” said Paul Zeigle, Surly Brand Manager. “We are actively working with the U.S. Consumer Product Safety Commission (CPSC) on a corrective action plan and hope to announce that soon. The priority now is to ensure that all consumers are made aware of the issue, in order to prevent additional incidents, while we pursue a solution that enables everyone to use their rack safely.”

In addition to retailer communications, efforts are underway to reach consumers who are being urged to remove these racks from their bikes immediately or visit their nearest bike retailer for assistance.

Details:

https://surlybikes.com/blog/important_safety_notice_surly_8_pack_and_24_pack_racks

Email: Derby@SurlyBikes.com

Phone at 877-743-3191

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About QBP

Quality Bicycle Products is in the business of bikes. From developing and building a diverse portfolio of our own brands to distributing the top names and best products in the industry, we're doing our part to further bike kind. With distribution centers in Minnesota, Pennsylvania, Nevada, Colorado, Vancouver and Toronto, QBP serves a network of more than 5,000 independent retailers. We strive to be an extraordinary business to partner with and to work for, and we have made good on that goal for over 35 years. From our extensive advocacy efforts to our energy efficient facilities, everything we do is aimed at making the world a better place and getting more butts on bikes.