



# Service Information Bulletin

To: SRAM Customers  
Subject: MY 2019 Lyrik/Yari Lower Leg Recall  
From: SRAM  
Document: SIB#20190702b

## SITUATION:

SRAM, in conjunction with government agencies globally, is conducting a recall on specific 29 inch wheel RockShox Lyrik and Yari Boost forks produced in early 2019. SRAM is requesting forks in consumer use and in dealer stock be inspected for involved serial numbers and casting codes.

## INVOLVED PRODUCTS:

RockShox Lyrik and Yari 29 inch Boost forks within the serial number range of 02T95514009 through 08T96214665 AND having a fork lower with a casting code of "18" and "O" or "19" and "A". The serial number is located on the rear of the fork crown; the casting code can be seen inside the webbing of the arch as shown at right.

Lyrik and Yari forks with serial numbers outside this range, other casting codes or 27.5 wheel forks are not involved. A fork must have both a serial number within the range of 02T95514009 through 08T96214665 AND with a casting code of "18" and "O" or "19" and "A" to be part of this recall. The majority of involved forks have been reworked at OEM assembly locations prior to dealer shipments.

No other RockShox products are involved in this action.

## FIELD ISSUE:

Lower legs on these forks do not provide expected long term performance.

## CUSTOMER ACTION:

SRAM is conducting a recall of these specific forks; product found within the involved serial number range AND with the specific casting codes should have the lower legs replaced.

## FIELD SOLUTION:

Dealers finding any 2019 Yari or Lyrik 29 inch Boost fork within the involved serial number range AND having a casting code of 18 O or 19 A should return the fork to their regional SRAM service point for a free of charge lower leg replacement.

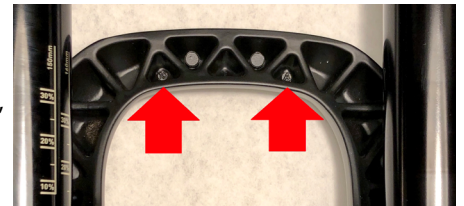
On confirmation of a recalled fork SRAM Service Locations should arrange a return pickup from the dealer and if available the appropriate OE specific lower via their warranty coordinator (part numbers on page 2). Service locations should claim 1x 87.0100.999.542 for shipping/handling and 3 x 87.0100.599.850 for labor using symptom "z-recall" on a recall specific warranty claim.

For questions please contact your SRAM DSD, Technical Center or Distribution Service Location.

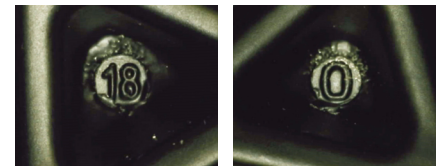
SRAM appreciates the support of our customers for this action and regrets any inconvenience.

Thank you,

SRAM LLC



The casting code can be found on the inside of the arch web at the red arrows.



Example of casting code 18 O.





# Service Information Bulletin

To: SRAM Customers  
Subject: MY 2019 Lyrik/Yari Lower Leg Recall  
From: SRAM  
Document: SIB#20190702

Available OE specific (decal color) lowers by region:

## North and South America:

Canyon	11.4018.108.003	FS SP LL LYRIK ULT 29B 160 DFB/SLTH
Kona	11.4018.109.008	FS LL YARI 29B 160 DFB/BLU
Kona USA/CA	11.4018.108.009	FS SP LL LYRIK ULT 29B KO 160 BLK/BLU
Kona USA/CA	11.4018.108.010	FS SP LL LYRIK ULT 29B KO 160 BLK/TAN
Norco	11.4018.109.003	FS LL YARI 29B 180 DFB/BLK
Norco	11.4018.109.004	FS LL YARI 29B 180 DFB/BLK
Santa Cruz	11.4018.109.000	FS LL YARI 29B 160 DFBND
Scott Bikes	11.4018.109.009	FS LL YARI 29B 180 BLK/ORG
Trek	11.4018.109.005	FS LL YARI 29B 160 DFB/BLK G2

## Europe:

Kona	11.4018.108.009	FS SP LL LYRIK ULT 29B KO 160 BLK/BLU
Kona	11.4018.108.010	FS SP LL LYRIK ULT 29B KO 160 BLK/TAN
Kona	11.4018.109.008	FS LL YARI 29B 160 DFB/BLU
Norco	11.4018.108.002	FS LL LYRK 29B 180 DFB/STLTH
Norco	11.4018.109.003	FS LL YARI 29B 180 DFB/BLK
Norco	11.4018.109.004	FS LL YARI 29B 180 DFB/BLK
Trek	11.4018.109.005	FS LL YARI 29B 160 DFB/BLK G2

