## **Consumer Confidence Survey**

177. telephone consumer survey carried out in October 2016 (approximately 1200 households)

Question/Assessment  1. Assessment of the general economic s			7.44				7.45				" 10		
<u>-</u>	oct. 13	jan. 14	april 14	july 14	oct. 14	jan. 15	april 15	july 15	oct. 15	jan. 16	april 16	july 16	oct. 16
1.1 How, in your view, has the general ec			•					thy dotorio	ratad ( ):	Don't know	" No onou	or airon	
significantly improved (++); marginally impro Random sample <sup>1</sup> balance	+3	+12	uncha +5	nged; mar +7	ginally dete -9	+1	-);signilicar -22	iliy deterior -36	-30	-35	-30	er given. -27	-18
Overall population <sup>2</sup> interval balance	-2	+7	+1	+2	-13	-4	-27	-41	-35	-39	-35	-32	-23
(fromto)	+8	+17	+10	+12	-5	+5	-17	-31	-25	-30	-25	-23	-13
1.2 How do you think the general econon	nic situatio	n will deve	eloped ove	r the next	12 month	s? Will it .							
significantly improve (++); marginally improv	e (+); remai	n virtually i	unchanged	; marginall	y deteriora	te (–);signi	ficantly det	eriorate (-	–); Don't k	now; No an	swer giver	٦.	
Random sample <sup>1</sup> balance	+1	+18	+8	+5	-14	-12	-8	-25	-16	-16	-17	-19	-6
Overall population <sup>2</sup> interval balance	-4	+13	+3	+0	-18	-17	-13	-30	-21	-21	-22	-24	-12
(fromto)	+6	+22	+13	+10	-9	-7	-3	-19	-10	-11	-12	-14	-1
2. Assessment of price fluctuations and e	expected no	rice exner	tations										
2.1 How, in your view, have prices change		-		vo thou									
risen sharply (++); risen slightly (+); remaine				-		()· Don'	know. No	answer div	/en				
Random sample <sup>1</sup> balance	+43	+46	+45	+45	+45	+32	-3	-5	+11	-4	+7	+17	+34
Overall population <sup>2</sup> interval balance	+39	+41	+40	+40	+40	+27	-8	-11	+6	-9	+2	+12	+29
(fromto)	+48	+50	+49	+49	+49	+37	+3	+0	+16	+1	+12	+22	+39
2.2 How in your view will prices change of	ver the nex	ct 12 mont	ths? Will th	ney									
rise sharply (++); rise slightly (+); remain virte	ually unchar	nged; fall s	lightly (–); f	all sharply	(); Don'	t know; No	_	ven.					
Random sample <sup>1</sup> balance	+54	+53	+49	+55	+53	+29	+6	+18	+36	+16	+22	+32	+44
Overall population <sup>2</sup> interval balance	+50	+49	+45	+51 +50	+49	+24	+1 +11	+13	+31	+12 +20	+18 +27	+27 +36	+40
(fromto)	+58	+57	+54	+59	+58	+34	+11	+23	+41	+20	+27	+36	+49
3. Job security													
3.1 How, in your view, has job security ev	olved? Is t	here											
far less job security (); marginally less job			change; s	omewhat r	more secur	ity (+); a lo	t more sec	urity (++);	Don't knov	v; No answe	er given.		
Random sample <sup>1</sup> balance	-54	-57	-47	-49	-57	-54	-70	-76	-85	-82	-86	-76	-80
Overall population <sup>2</sup> interval balance	-60	-63	-53	-55	-62	-60	-76	-82	-90	-88	-92	-82	-86
(fromto)	-48	-51	-41	-43	-51	-48	-65	-70	-79	-77	-81	-70	-74
3.2 How do you expect the number of per		-			_								
increase sharply (++); increase slightly (+); re Random sample <sup>1</sup> balance	+45	+40	+30 +30	911uy (–), 18 +33	ali Sharpiy ( +51	+52	+51	+65	+74	+68	+70	+61	+58
Overall population <sup>2</sup> interval balance	+40	+35	+25	+29	+46	+48	+46	+60	+69	+64	+65	+56	+53
(fromto)	+49	+44	+35	+38	+55	+57	+55	+70	+78	+72	+75	+66	+63
4. Household financial situation													
4.1 How, in your view, has your househol			-										
significantly improved (++); marginally impro			-				-				_		
Random sample <sup>1</sup> balance Overall population <sup>2</sup> interval balance	-6 -11	-8 -12	-5 -10	-7 -11	-7 -12	-5 -10	-4 -8	-12 -16	-10 -15	-5 -9	-6 -10	-14 -18	-12
(fromto)		-12	-10	-11	-12			-16 -7	-15	-9	-10		47
	-2	-3	-0	-2			+1		-6	-1	-1		-17 -8
` '	-2	-3	-0	-2	-3	-0	+1	-1	-6	-1	-1	-16 -9	-17 -8
4.2 How do you expect your household's	financial s	ituation to	develop	over the n	-3 <b>ext 12 mo</b> i	-0 nths? Will	it					-9	
<b>4.2 How do you expect your household's</b> significantly improve (++); marginally improv	financial s e (+); remai	ituation to	develop ounchanged	over the n ; get marg	-3 ext 12 moi inally worse	-0 nths? Will e (–); get s	it ignificantly	worse (– –	); Don't kn	ow; No ans	wer given.	-9	-8
4.2 How do you expect your household's significantly improve (++); marginally improve Random sample <sup>1</sup> balance	financial s	ituation to	develop	over the n	-3 <b>ext 12 mo</b> i	-0 nths? Will	it					-9	
<b>4.2 How do you expect your household's</b> significantly improve (++); marginally improv	financial s e (+); remai	ituation to n virtually ( +4	develop ounchanged	over the n ; get marg	-3 ext 12 moi inally worse	-0 nths? Will e (–); get s	it ignificantly +5	worse (– –	); Don't kn	ow; No ans	wer given.	-9	-8 -6
<b>4.2 How do you expect your household's</b> significantly improve (++); marginally improv Random sample <sup>1</sup> balance Overall population <sup>2</sup> interval balance (fromto)	financial see (+); remainder -0 -4	ituation to n virtually ( +4 +0	develop of unchanged +1 -3	over the n ; get marg -2 -7	-3 ext 12 moi inally worse +0 -4	-0 nths? Will e (–); get s +2 -2	it ignificantly +5 +0	worse (– – -4 -9	); Don't kn -4 -8	ow; No ans +1 -3	wer given. +1 -3	-9 -2 -6	-8 -6 -10
4.2 How do you expect your household's significantly improve (++); marginally improv Random sample¹ balance Overall population² interval balance (fromto)  5. Consumer trend	financial s e (+); remain -0 -4 +4	ituation to n virtually ( +4 +0 +8	o develop o unchanged +1 -3 +5	get marg -2 -7 +2	-3 ext 12 mod inally worse +0 -4 +4	-0 nths? Will e (-); get s +2 -2 +6	it ignificantly +5 +0 +9	worse ( -4 -9 +0	); Don't kn -4 -8 +1	ow; No ans +1 -3 +5	wer given. +1 -3 +5	-9 -2 -6	-8 -6 -10
4.2 How do you expect your household's significantly improve (++); marginally improv Random sample¹ balance Overall population² interval balance (fromto)  5. Consumer trend  5.1 In the current economic situation the	financial s e (+); remaii -0 -4 +4	ituation to n virtually ( +4 +0 +8	o develop ounchanged +1 -3 +5	eyer the n ; get marg -2 -7 +2	-3 ext 12 modinally worse +0 -4 +4	-0 nths? Will e (-); get s +2 -2 +6	it ignificantly +5 +0 +9	worse ( -4 -9 +0	); Don't kn -4 -8 +1	ow; No ans +1 -3 +5	wer given. +1 -3 +5	-9 -2 -6	-8 -6 -10
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4.2 How do you expect your household's significantly improve (++); marginally improve Random sample¹ balance Overall population² interval balance (fromto)  5. Consumer trend 5.1 In the current economic situation they who have no choice but to run up debts. We just manage to make ends meet; we are	financial s e (+); remail -0 -4 +4  re are hous How is it in e able to put	ituation to n virtually 1 +4 +0 +8 eholds th your hou	o develop o unchanged +1 -3 +5 at are able isehold?	; get marg -2 -7 +2 <b>to put mo</b> We are ru +); We are	-3 ext 12 more inally worse +0 -4 +4 coney aside nning up de a able to pu	-0 nths? Will e (-); get s +2 -2 +6 e, others thebts (); t quite a bi	it ignificantly +5 +0 +9  mat manag We someti t of money	worse ( -4 -9 +0 <b>e to make</b> mes have aside (++)	); Don't kn -4 -8 +1 ends mee to draw on ; Don't kno	ow; No ans +1 -3 +5 et and other our savings w; No answ	wer given. +1 -3 +5  rs still s (-); ver given.	-9 -2 -6 +2	-8 -6 -10 -2
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<sup>&</sup>lt;sup>1</sup> The balance is the difference between the positive (+) and negative (–) answers. Superlative answers, e.g. "significantly improved" or "got significantly worse", count double. This means that an extreme value of + or - 200 may be reached. The balance is understood

to mean the index. An index value of 0 means an equal number of positive and negative answers. All figures are rounded up.